my Hyundai Care



Standard Maintenance Requirements

- These requirements are for Hyundai vehicles operating under normal usage conditions.
- Hyundai vehicles operating under severe operating conditions will require more frequent inspections and maintenance intervals and replacement items, see page 2 for more details.

Petrol Vehicles 1

Multi-Point Injection (MPI) Models

o Kona (SX2), Venue (QX) & Tucson (NX4) Series II Maintenance Intervals every 15,000km or 12-months (whichever occurs first) I = INSPECT, CLEAN & REPLACE AS NECCESSAY
 R = REPLACE, S = SAVE, C = CLEAN, L = LUBRICATE
 T = TIGHTEN TO SPECIFIED TOROUE

¹ This Maintenance Requirement Excludes Petrol Turbo &/or Petrol Hybrid Models.

	Engine oil and engine oil Filter	R		Torque wheels						
	Interior cabin / Pollen filter	1		Body and under body/chassis condition						
	Engine air filter	1	Service	Engine drive belts condition						
	Brake pedal and parking brake/EPB operation	1		Condition & security of accessories, towbar etc						
	Brake fluid level	1	je G	Differential oil (front and/or rear as applicable)						
	Engine coolant level	1		Transfer fluid (if applicable)						
	Air conditioning system operation	1	Core	Exhaust system & mountin	gs	-				
e Service	Electrical equipment operation (lights, wipers etc)	1	_0	Campaign/recalls/nav map update (if available)						
	12-volt battery condition & test	1		eReport - Hyundai diagnostic tool (GDS-SMART)						
	Cooling and heater system hoses	1		Road Test						
	Tyre (x4) condition and pressures	-		ADD-ONs						
	Spare tyre condition & pressure &/or repair kit	1	H1	Interior Cabin / Pollen Filter		R				
Core	Wheel bearing condition	-	H2	Brake Fluid Replacement						
U	Front brake pads & disc condition	-	НЗ	Engine Air Filter						
	Rear brake pads & disc condition	-	H4	Fuel Filter						
	Driveline system, incl CV Boots	1	H5	Spark Plugs		R				
	Fuel tank, fuel lines and connections	1	H6	Coolant		R				
	Front and rear suspension components	-	H7	Wheel Alignment	when required	- 1				
	Front suspension ball joints & dust covers condition	1	Н8	Tyre Rotation & Balance	when required	1				
	Steering system, linkages, rack, rubber boots	1	Н9	A/C Service (R134a Type)	when required	-1				
	Transmission (Auto, CVT, DCT) visual leak inspection	Ī	H10	Hybrid Starter Generator Belt		-				
	Brake pipes & hoses condition			·	_					

	Vehicle Age (Yrs)	KMs Travelled	Hyundai Recommended Maintenance Items Replacement Intervals Intervals will change for severe operating conditions										
Standard	1	15,000	Core Service										
	2	30,000	Core Service	+	Н1	+	H2						
Maintenance	3	45,000	Core Service					+	НЗ				
Intervals	4	60,000	Core Service	+	Н1	+	H2			+	H5 *		
	5	75,000	Core Service										
(By Vehicle Age or Km's Travelled,	6	90,000	Core Service	+	Н1	+	H2	+	НЗ				
WHICHEVER OCCURS	7	105,000	Core Service										
FIRST)	8	120,000	Core Service	+	Н1	+	H2			+	H5 *		
	9	135,000	Core Service										
	10	150,000	Core Service	+	Н1	+	H2			+	H5 **	+	H6

Interval Details:

- "Core Service" is required at each interval and includes replacement items and inspections as per the requirements above.
- Add-on item "H1 & H2" Replace every 30,000km or 24-months (whichever comes first) as per the manufacturer's maintenance schedule. Customer pays capped menu price, which includes genuine parts, labour, and GST.
- Add-on item "H3" Replace every 45,000km or 36-months (whichever comes first) as per the manufacturer's maintenance schedule. Customer pays capped price, which includes genuine parts, labour, and GST.
- Add-on item "H4" for these models is considered a maintenance free item.
- Add-on item "H5" item replacement at every:
 - (i) * VENUE (QX) MPI every 60,000km or 48-Months (whichever comes first) as per the manufacturer's maintenance schedule. Customer pays capped menu price, which includes genuine parts, labour, and GST.
 - (ii) ** KONA (SX2) & Tucson (NX4) MPI every 150,000km or 120-Months (whichever comes first) as per the manufacturer's maintenance schedule. Customer pays capped menu price, which includes genuine parts, labour, and GST.
- Add-on item "H6" every 150,000km or 120-Months (whichever comes first) as per the manufacturer's maintenance schedule.
 Customer pays capped menu price, which includes genuine parts, labour, and GST.
- Add-on items "H7 ~ H9" are inspected at each interval. Dealer will provide the necessary customer recommendations.
 Customer to pay for replacement items and Technician labour as per capped menu pricing.
- Add-on items "H10" not applicable for this powertrain type.

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Severe Operating Maintenance Requirements - Petrol Vehicles

Hyundai vehicles operating under severe operating conditions will require more frequent inspections and maintanance intervals and replacement Items. Generally the maintanance intervals for severe operating conditions are half of the standard maintanance intervals (eg: [standard] every 15,000km or 12-months > [severe] 7,500km or 6-months)

Severe Operating Conditions

a) Repeated short distance driving less than 8km in summer or less than 16km in winter.

- Engine oil and oil filter: reduced replacement interval.

b) Extensive engine idling

- Engine oil and oil filter: reduced replacement interval.

c) Driving in dusty areas

- Engine oil and oil filter: reduced replacement interval.
- Air filter: more frequent inspections and replacement intervals if required.
- Interior cabin / Pollen filter: more frequent inspections and replacement intervals if required.
- Brake discs & pads : more frequent inspections.
- Brake fluid: more frequent inspections for signs of contamination.

d) Driving in areas using salt or other corrosive materials or in very wintry weather.

- Engine oil and oil filter: reduced replacement interval.
- Brake discs & pads: more frequent inspections.
- Brake fluid: more frequent inspections for signs of contamination.
- Underbody & associated components: more frequent inspections for signs of corrosion.

e) Driving in sandy areas

- Engine oil and oil filter: reduced replacement interval.
- Air filter: more frequent inspections and replacement intervals if required.
- Interior cabin / Pollen filter: Inspect more frequently and replacement intervals if required.
- Brake discs & pads: more frequent inspections.
- Brake fluid: more frequent inspections for signs of contamination.

f) More than 50% driving in heavy traffic during hot weather

- Engine oil and oil filter: reduced replacement interval.
- Transmission oil: Inspect more frequently and replacement intervals if required.

g) Driving in mountainous areas

- Engine oil and oil filter: reduced replacement interval.
- Transmission oil: Inspect more frequently and replacement intervals if required.
- Brake discs & pads: more frequent inspections.

h) Towing a trailer at max towing capacity (if applicable)

- Engine oil and oil filter: reduced replacement interval.
- Transmission oil: Inspect more frequently and replacement intervals if required.
- Brake discs & pads: more frequent inspections.