# my Hyundai Care



# Standard Maintenance Requirements

- These requirements are for Hyundai vehicles operating under normal usage conditions.
- Hyundai vehicles operating under severe operating conditions will require more frequent inspections and maintenance intervals and replacement items, see page 2 for more details.

# **Battery Electric Vehicles**

**BEV Models** 

- o IONIQ 5 & IONIQ 5N Model Year 2023 onwards
- o IONIQ 6, Model Year 2023 onwards

Maintenance Intervals every 30,000km or 24-months (whichever occurs first)

I = INSPECT, CLEAN & REPLACE AS NECCESSAY

R = REPLACE, S = SAVE, C = CLEAN, L = LUBRICATE

T = TIGHTEN TO SPECIFIED TORQUE

Brake pipes & hoses condition

Torque wheels

	Interior cabin / Pollen filter					
	Brake pedal and parking brake/EPB operation	-				
	Brake fluid level					
	coolant level (High voltage system)	-				
	Air conditioning system operation	-				
	Electrical equipment operation (lights, wipers etc)	-				
ø)	12-Volt Auxiliary battery condition & test	-				
Core Service	Cooling and heater system					
	Tyre (x4) condition and pressures					
	Tyre mobility kit condition					
	Wheel bearing condition					
O	Front brake & rear pads & disc condition					
	Traction motor operation					
	Driveline system, incl CV Boots					
	Front and rear suspension components					
	Front suspension ball joints & dust covers condition					
	Steering system, linkages, rack, rubber boots					
	Reduction gearbox, visual oil leak inspection	-				

a)	Body and under body/chassis condition							
Core Service	Condition & security of acc	essories, towbar etc	_					
ē	Campaign/recalls/nav ma	p update (if available)	_					
() ()	eReport – Hyundai diagno:	stic tool (GDS-SMART)	S					
Ď	Road Test							
O								
ADD-ONs								
	ADD-ONs	3						
H1	ADD-ONs Interior Cabin / Pollen Filter	3	R					
H1 H2		3	R R					
	Interior Cabin / Pollen Filter							
H2	Interior Cabin / Pollen Filter Brake Fluid Replacement		R					
H2 H6	Interior Cabin / Pollen Filter Brake Fluid Replacement Coolant (High-voltage system	1)	R					
H2 H6 H7	Interior Cabin / Pollen Filter Brake Fluid Replacement Coolant (High-voltage system Wheel Alignment	n) when required	R					

	Age (Yrs)	KMs Travelled	Hyundai Recommended Maintenance Items Replacement Intervals Intervals will change for severe operating conditions						
Standard	1	30,000	Core Service	+	Н1	+	H2		
	2	60,000	Core Service	+	H1	+	H2	+	H6 *
Maintenance	3	90,000	Core Service	+	Н1	+	H2		
Intervals	4	120,000	Core Service	+	H1	+	H2	+	H6 *
(By Vehicle Age or	5	150,000	Core Service	+	Н1	+	H2	+	H6 **
Km's Travelled.	6	180,000	Core Service	+	Н1	+	H2	+	H6 */**
WHICHEVER	7	210,000	Core Service	+	Н1	+	H2	+	H6 **
OCCURS FIRST)	8	240,000	Core Service	+	Н1	+	H2	+	H6 */**
	9	270,000	Core Service	+	Н1	+	H2	+	H6 **
	10	300,000	Core Service	+	Н1	+	H2	+	H6 */**

#### Interval Details:

- "Core Service" is required at each interval and includes replacement items and inspections as per the requirements above.
- Add-on item **"H1, H2"** Replace every 30,000km or 24-months (whichever comes first) as per the manufacturer's maintenance schedule. Customer pays capped menu price, which includes genuine parts, labour, and GST.
- Add-on item "H3, H4, H5" not applicable for this powertrain type.
- Add-on item "H6" item replacement at every:
  - (i) \* IONIQ 5 (NE1) every 60,000km or 48-Months (whichever comes first) as per the manufacturer's maintenance schedule. Customer pays capped menu price, which includes genuine parts, labour, and GST.
  - (ii) \*\* IONIQ 6 (CE1) & IONIQ 5N first replacement at 150,000km or 120-Months (whichever comes first) and every 30,000km or 24-months thereafter as per the manufacturer's maintenance schedule. Customer pays capped menu price, which includes genuine parts, labour, and GST.
- Add-on items "H7 ~ H9" are inspected at each interval. Dealer will provide the necessary customer recommendations. Customer to pay for replacement items and Technician labour as per capped menu pricing.
- Add-on items "H10" not applicable for this powertrain type.





## Severe Operating Maintenance Requirements – Battery Electric

Hyundai vehicles operating under severe operating conditions will require more frequent inspections and maintenance intervals and replacement Items. Generally the maintenance intervals for severe operating conditions are half of the standard maintanance intervals (eg: [standard] every 30,000km or 24-months > [severe] 15,000km or 12-months)

### Severe Operating Conditions

### a) Driving in dusty areas

- Reduction gearbox oil: reduced replacement interval.
- Interior cabin / Pollen filter: more frequent inspections and replacement intervals if required.
- Brake discs & pads: more frequent inspections.
- Brake fluid: more frequent inspections for signs of contamination.

#### b) Driving in areas using salt or other corrosive materials or in very wintry weather.

- Brake discs & pads: more frequent inspections.
- Brake fluid: more frequent inspections for signs of contamination.
- Underbody & associated components: more frequent inspections for signs of corrosion.

## c) Driving in sandy areas

- Interior cabin / Pollen filter: Inspect more frequently and replacement intervals if required.
- Brake discs & pads: more frequent inspections.
- Brake fluid: more frequent inspections for signs of contamination.

#### d) More than 50% driving in heavy traffic during hot weather

- Reduction gearbox oil: reduced replacement interval.

#### e) Driving in mountainous areas

- Reduction gearbox oil: reduced replacement interval.
- Brake discs & pads : more frequent inspections.

### f) Towing a trailer at max towing capacity (if applicable)

- Reduction gearbox oil: reduced replacement interval.
- Brake discs & pads : more frequent inspections.